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Segment	Importance / size	Services	Access device	Access location
Corporate travellers	Highest	email, Internet, Corporate IT resources	primarily laptop, also PDA	airports, conference centres, hotels
Mobile professional	High	email, CRM applications, Internet, corporate IT resources	laptop, PDA phones	wherever available
Students	Low-Medium	email, Internet, music, games	laptop, dormitory PC, also PDA	campus, cafés, home, dormitory
Flexible workers	Low-Medium	email, Internet, corporate IT resources	primarily laptop also PDA	home, cafés















